



## **Protocol on ship visits Port of Rotterdam during the corona crisis**

Crews may need a welfare visit to offer a listening ear in the uncertain corona times.

### **How should a ship visitor proceed;**

In the first place, there are a number of restrictions. Measures taken by foreign governments may prevent shipping companies to allow ship visitors on board. We will have to respect that. Furthermore one must take care that;

- There are no sick people on board
- There is a request from the captain and a crew member
- The shipping company, captain and terminal have agreed to the visit

PS. picking up of crews for a visit to a seaman's club is still not allowed.

### Then there are a number of conditions;

Wear a mask and gloves when boarding, these are made available for this purpose by the Rotterdam Port Welfare Committee.

And always follow the RIVM guidelines;

All conversations and contacts within a 1.5m distance, stay at home with health complaints of a cold, cough, sore throat or fever, do not shake hands, wash hands regularly, cough and sneeze in the inside of the elbow, use a tissue paper only once and wash hands after use.

If necessary, a conversation should not be held on the ship, but on the gangway.

In case a very unpleasant situation or just too many situations are found, in a way that one feels not to be able to handle it correctly by themselves, the psycho-social help of the municipality of Rotterdam can provide support. In that case, contact Bart Grotens at [pshmo@rotterdam.nl](mailto:pshmo@rotterdam.nl).